SoftwareReviews

INFO~TECH
RESEARCH GROUP

DATA QUADRANT REPORT

Unified Endpoint Management

JUNE 2026

This report features: Microsoft Intune | baramundi Management Suite | SureMDM by 42Gears | Ivanti Neurons for UEM | Citrix Endpoint Management | ManageEngine Endpoint Central | Omnissa Workspace ONE | IBM Security MaaS360 | Sophos Mobile

413
REVIEWS

11
PRODUCTS INCLUDED

Table of Contents

3 Data Quadrant

4 Category Overview

6 Vendor Capability Summary

9 Vendor Capabilities

21 Product Feature Summary

25 Product Features

How to Use the Report

Info-Tech's Data Quadrant Reports provide a comprehensive evaluation of popular products in the Unified Endpoint Management market. This buyer's guide is designed to help prospective purchasers make better decisions by leveraging the experiences of real users.

The data in this report is collected from real end users, meticulously verified for veracity, exhaustively analyzed, and visualized in easy to understand charts and graphs. Each product is compared and contrasted with all other products in the category to create a holistic, unbiased view of the product landscape.

Use this report to determine which product is right for your organization. For highly detailed reports on individual products, see Info-Tech's Product Scorecard.

This report is available free of charge for internal use only to assist with software evaluation and selection. Sharing, republishing, distributing, or otherwise copying any portion of this report without the express written consent of SoftwareReviews.com is strictly prohibited.

© 2026 SoftwareReviews.com. All rights reserved.

Software Directory

UNIFIED ENDPOINT MANAGEMENT SOFTWARE

Selecting software can be overwhelming and one of the biggest challenges facing organizations is understanding the marketplace and identifying all of the available vendors and products. The Software Directory is a comprehensive list of all relevant software products in a particular category. Use this page to create the right product shortlist by exploring all of the options available to your organization.

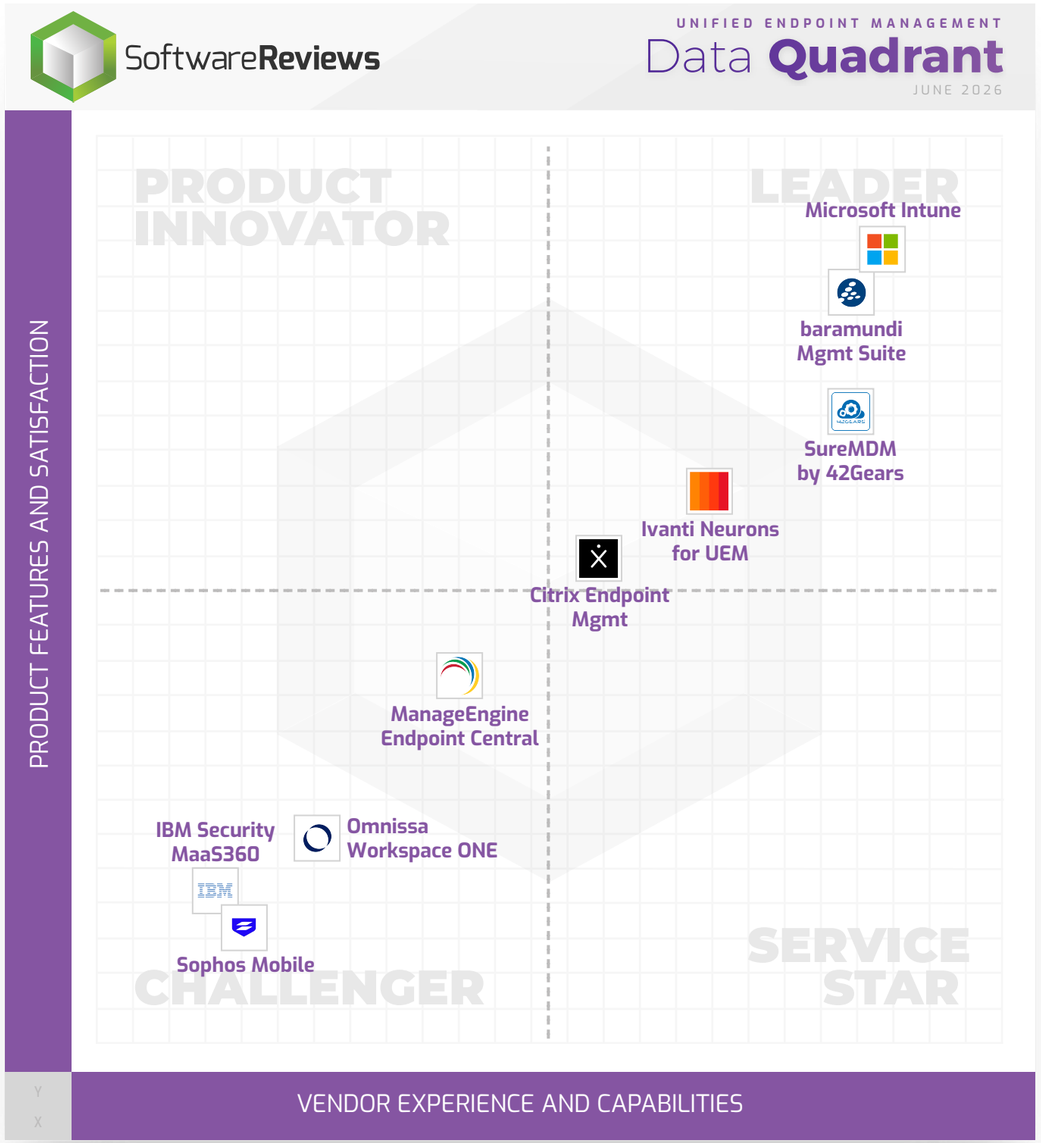
Unified Endpoint Management Software

- baramundi Management Suite
- BlackBerry Unified Endpoint Management
- Citrix Endpoint Management
- HCL BigFix
- Hexnode UEM
- IBM Security MaaS360
- Ivanti Neurons for UEM
- Jamf Pro
- ManageEngine Endpoint Central
- Matrix42 Unified Endpoint Management
- Microsoft Intune
- Miradore
- NinjaOne Platform
- Omnissa Workspace ONE
- Scalefusion
- SecPod SanerNow
- Sophos Mobile
- SOTI Connect
- SureMDM by 42Gears
- Symantec Client Management Suite
- Venn Blue Border

SoftwareReviews | INFO~TECH RESEARCH GROUP

SOFTWARE REVIEWS Data Quadrant

Assess vendor and product performance at a glance and use the SoftwareReviews Data Quadrant to identify which products and vendors are leadings the pack and which are trailing.



= Outlier

UNIFIED ENDPOINT MANAGEMENT

The Software Reviews Data Quadrant evaluates and ranks products based on feedback from IT and business professionals. The placement of a software in the Data Quadrant indicates its relative ranking as well as its categorization.

The Complete Software Experience

When distilled down, the software experience is shaped by both the experience with the software and the relationship with the vendor. Evaluating enterprise software along these two dimensions provides a comprehensive understanding of the product and helps identify vendors that can deliver on both.

Product Features and Satisfaction

The satisfaction is captured in the overall satisfaction score, which is driven by the likelihood of users to recommend the software, combined with user satisfaction across top product features.

Vendor Experience and Capabilities

The vendor relationship is calculated in a weighted average of the satisfaction scores tied to vendor capabilities (e.g. software implementation, training, customer support, product roadmap) as well as emotional response ratings toward the vendor (e.g. trustworthy, respectful, fair).

Note: Software product placement is based on the scores provided by users, recency of the reviews, and review volume. Axes are dynamically adjusted based on the minimum and maximum values in the data set.

SoftwareReviews | INFO~TECH RESEARCH GROUP

Category Overview

This page provides a high level summary of product performance within the Unified Endpoint Management category. Products are ranked by a composite satisfaction score (Composite Score) that averages four different areas of evaluation: Net Emotional Footprint, Vendor Capabilities, Product Features, and Likeliness to Recommend. The Net Emotional Footprint Score measures user emotional response ratings of the vendor (e.g. trustworthy, respectful, fair).

Use this data to get a sense of the field, and to see how the products you're considering stack up.

RANK	PRODUCT	COMPOSITE SCORE	NET EMOTIONAL FOOTPRINT	NET EMOTIONAL FOOTPRINT DISTRIBUTION	VENDOR CAPABILITIES	PRODUCT FEATURES	LIKELINESS TO RECOMMEND	NUMBER OF REVIEWS
2026 CHAMPION	Microsoft Intune	8.5/10	+85	4% NEGATIVE / 89% POSITIVE	78%	80%	87%	94
2026 CHAMPION	baramundi Management Suite	8.4/10	+88	2% NEGATIVE / 90% POSITIVE	77%	80%	88%	36
2026 CHAMPION	SureMDM by 42Gears	8.2/10	+96	-- NEGATIVE / 97% POSITIVE	82%	83%	90%	35
4	Ivanti Neurons for UEM	8.0/10	+88	2% NEGATIVE / 90% POSITIVE	82%	83%	86%	34
5	Citrix Endpoint Management	7.7/10	+88	2% NEGATIVE / 90% POSITIVE	81%	83%	88%	41
6	ManageEngine Endpoint Central	7.4/10	+85	3% NEGATIVE / 88% POSITIVE	82%	82%	88%	41
7	Omnissa Workspace ONE	7.0/10	+79	4% NEGATIVE / 83% POSITIVE	80%	81%	79%	35
8	IBM Security MaaS360	6.8/10	+80	7% NEGATIVE / 87% POSITIVE	67%	70%	80%	30
9	Sophos Mobile	6.8/10	+78	4% NEGATIVE / 82% POSITIVE	70%	71%	77%	32
AVERAGE SCORES		7.6/10	+85	3% NEGATIVE / 89% POSITIVE	78%	79%	85%	42
	PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS							
--	Miradore	7.6/10	+91	-- NEGATIVE / 92% POSITIVE	80%	78%	90%	19

Category Overview

This page provides a high level summary of product performance within the Unified Endpoint Management category. Products are ranked by a composite satisfaction score (Composite Score) that averages four different areas of evaluation: Net Emotional Footprint, Vendor Capabilities, Product Features, and Likeliness to Recommend. The Net Emotional Footprint Score measures user emotional response ratings of the vendor (e.g. trustworthy, respectful, fair).

Use this data to get a sense of the field, and to see how the products you're considering stack up.

RANK	PRODUCT PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS	COMPOSITE SCORE	NET EMOTIONAL FOOTPRINT	NET EMOTIONAL FOOTPRINT DISTRIBUTION	VENDOR CAPABILITIES	PRODUCT FEATURES	LIKELINESS TO RECOMMEND	NUMBER OF REVIEWS
--	Jamf Pro	7.3/10	+84	6% NEGATIVE / 90% POSITIVE	77%	81%	86%	16

SoftwareReviews | INFO~TECH RESEARCH GROUP

Vendor **Capability** Summary

This page summarizes user satisfaction with a variety of vendor capabilities regarding their product offering(s). Look for strong and consistent performance across the board when assembling your shortlist, and follow-up on areas of concern during the evaluation and negotiation processes.

PRODUCT	OVERALL CAPABILITY SATISFACTION	BUSINESS VALUE CREATED	BREADTH OF FEATURES	QUALITY OF FEATURES	PRODUCT STRATEGY AND RATE OF IMPROVEMENT	USABILITY AND INTUITIVENESS	VENDOR SUPPORT	EASE OF DATA INTEGRATION	EASE OF ADMINISTRATION	EASE OF CUSTOMIZATION	AVAILABILITY AND QUALITY OF TRAINING	EASE OF IMPLEMENTATION
SureMDM by 42Gears	82%	86%	82%	81%	80%	82%	89%	78%	82%	81%	78%	83%
ManageEngine Endpoint Central	82%	82%	78%	85%	79%	85%	76%	86%	85%	85%	77%	85%
Ivanti Neurons for UEM	82%	85%	85%	79%	75%	82%	75%	84%	86%	82%	77%	88%
Citrix Endpoint Management	81%	86%	78%	84%	76%	83%	75%	84%	85%	79%	81%	79%
Omnissa Workspace ONE	80%	78%	78%	83%	77%	82%	79%	84%	84%	77%	81%	78%
Microsoft Intune	78%	84%	83%	80%	81%	78%	69%	77%	83%	72%	75%	78%
baramundi Management Suite	77%	83%	76%	78%	76%	71%	79%	82%	82%	75%	70%	76%
Sophos Mobile	70%	75%	70%	72%	70%	72%	65%	72%	71%	68%	63%	74%
IBM Security MaaS360	67%	69%	65%	66%	69%	61%	66%	67%	71%	68%	64%	67%
CATEGORY AVERAGE	78%	81%	77%	79%	76%	77%	75%	79%	81%	76%	74%	79%

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS												
Miradore	80%	86%	77%	78%	66%	79%	88%	80%	83%	77%	83%	86%

Vendor **Capability** Summary

This page summarizes user satisfaction with a variety of vendor capabilities regarding their product offering(s). Look for strong and consistent performance across the board when assembling your shortlist, and follow-up on areas of concern during the evaluation and negotiation processes.

PRODUCT	OVERALL CAPABILITY SATISFACTION	BUSINESS VALUE CREATED	BREADTH OF FEATURES	QUALITY OF FEATURES	PRODUCT STRATEGY AND RATE OF IMPROVEMENT	USABILITY AND INTUITIVENESS	VENDOR SUPPORT	EASE OF DATA INTEGRATION	EASE OF ADMINISTRATION	EASE OF CUSTOMIZATION	AVAILABILITY AND QUALITY OF TRAINING	EASE OF IMPLEMENTATION
CATEGORY AVERAGE	**78%**	**81%**	**77%**	**79%**	**76%**	**77%**	**75%**	**79%**	**81%**	**76%**	**74%**	**79%**
PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS												
Jamf Pro	**77%**	**88%**	**80%**	**79%**	**76%**	**81%**	**69%**	**71%**	**80%**	**75%**	**73%**	**79%**

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Vendor Capabilities

This table lists and briefly describes all vendor capabilities that are evaluated in the Unified Endpoint Management software category. For your convenience, you will also find longer descriptions of the capabilities under the capability subheadings in the subsequent pages.

Business Value Created	The underlying purpose of software is to create value for employees, customers, partners and ultimately shareholders. As a result, it is imperative that any software selection be aligned with the organization's needs and deliver enough business value to justify the cost. The data below highlights the satisfaction level associated with the business value derived from various product offerings. Use this information to identify the software that consistently creates business value for its customers.
Breadth of Features	Users prefer to work with feature rich software that enables them to perform diverse series of tasks as opposed to one they find restrictive. The data below highlights the satisfaction level associated with the breadth of features from various product offerings. Use this information to identify which software offers valuable comprehensive functionality that extends beyond the basic level.
Quality of Features	Feature quality is just as important as quantity. Software needs to do what you're purchasing it to do, easily, intuitively, reliably, and effectively. Use the data in this section to gauge whether or not a product follows through on the marketing hype by delivering high quality features.
Product Strategy and Rate of Improvement	Purchasing software can be a significant commitment, so it's important to know if your vendor is serious about the need for constant improvement and deliberate strategic direction. Vendors who don't stay on top of emerging needs and trends won't enable you to meet your business goals. Use the data in this section to separate innovators from imposters.
Usability And Intuitiveness	End user learning curves cost the organization money. Pay attention to your end users' technical ability to determine how important UX is in your purchase.
Vendor Support	The importance of vendor support will vary for each organization depending on internal capabilities, but there will always be issues that only the vendor can resolve. Use the data in this section to see which vendors tend to under-service their product and which will offer quality support.
Ease of Data Integration	The ability to integrate with other systems is increasingly important; without this, manual data loading and extraction can be time-consuming and prone to error. Use this section to see which vendors will cause headaches and which will make data integration easy.
Ease of Administration	Administrative interfaces don't get the same attention as those built for end users, but they shouldn't be clunky or unintuitive. Use the data in this section to determine which vendors make administration easy, so that your IT personnel can resolve issues and perform configurations efficiently and effectively.
Ease of Customization	Out-of-the-box functionality often isn't enough, especially for niche or industry-specific software, and the reason you're buying rather than building is to save time and money in the first place. Don't get bogged down in a difficult customization; use the data in this section to make sure you can easily achieve the functionality you need for your particular situation.
Availability and Quality of Training	Effective and readily available training enables users to get the most out of the software you've chosen. Use this section to make sure your vendor's training programs and materials measure up.
Ease of Implementation	Choosing the right software is only the first step. Successfully implementing the new solution is necessary in order to realize its full value and promote end user adoption. Use the data in this section to determine which software is easy to implement, and which may jeopardize your goals by causing trouble in this stage.

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Business Value Created

The underlying purpose of software is to create value for employees, customers, partners and ultimately shareholders. As a result, it is imperative that any software selection be aligned with the organization's needs and deliver enough business value to justify the cost. The data below highlights the satisfaction level associated with the business value derived from various product offerings. Use this information to identify the software that consistently creates business value for its customers.

SureMDM®

SUREMDM BY 42GEARS
TOP PRODUCT

Delights	52%
Highly Satisfies	41%
Almost Satisfies	6%
Disappoints	--

86% Business Value Created

2	Citrix Endpoint Management	86%	41 REVIEWS
3	Ivanti Neurons for UEM	85%	34 REVIEWS
4	Microsoft Intune	84%	94 REVIEWS
5	baramundi Management Suite	83%	36 REVIEWS
6	ManageEngine Endpoint Central	82%	41 REVIEWS
7	Omnissa Workspace ONE	78%	35 REVIEWS
8	Sophos Mobile	75%	32 REVIEWS
9	IBM Security MaaS360	69%	30 REVIEWS
	CATEGORY AVERAGE	81%	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Miradore	86%	19 REVIEWS
--	Jamf Pro	88%	16 REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Breadth of Features

Users prefer to work with feature rich software that enables them to perform diverse series of tasks as opposed to one they find restrictive. The data below highlights the satisfaction level associated with the breadth of features from various product offerings. Use this information to identify which software offers valuable comprehensive functionality that extends beyond the basic level.

ivanti

IVANTI NEURONS FOR UEM

TOP PRODUCT

Delights	51%
Highly Satisfies	39%
Almost Satisfies	10%
Disappoints	--

85% Breadth of Features

2	Microsoft Intune	83%	94 REVIEWS
3	SureMDM by 42Gears	82%	35 REVIEWS
4	ManageEngine Endpoint Central	78%	41 REVIEWS
5	Omnissa Workspace ONE	78%	35 REVIEWS
6	Citrix Endpoint Management	78%	41 REVIEWS
7	baramundi Management Suite	76%	36 REVIEWS
8	Sophos Mobile	70%	32 REVIEWS
9	IBM Security MaaS360	65%	30 REVIEWS
	CATEGORY AVERAGE	77%	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Miradore	77%	19 REVIEWS
--	Jamf Pro	80%	16 REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Quality of Features

Feature quality is just as important as quantity. Software needs to do what you're purchasing it to do, easily, intuitively, reliably, and effectively. Use the data in this section to gauge whether or not a product follows through on the marketing hype by delivering high quality features.

ManageEngine
Endpoint Central

MANAGEENGINE ENDPOINT CENTRAL
TOP PRODUCT

Delights	46%
Highly Satisfies	47%
Almost Satisfies	7%
Disappoints	--

85% Quality of Features

2	Citrix Endpoint Management	84%	41 REVIEWS
3	Omnissa Workspace ONE	83%	35 REVIEWS
4	SureMDM by 42Gears	81%	35 REVIEWS
5	Microsoft Intune	80%	94 REVIEWS
6	Ivanti Neurons for UEM	79%	34 REVIEWS
7	baramundi Management Suite	78%	36 REVIEWS
8	Sophos Mobile	72%	32 REVIEWS
9	IBM Security MaaS360	66%	30 REVIEWS
	CATEGORY AVERAGE	79%	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Miradore	78%	19 REVIEWS
--	Jamf Pro	79%	16 REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Product Strategy and Rate of Improvement

Purchasing software can be a significant commitment, so it's important to know if your vendor is serious about the need for constant improvement and deliberate strategic direction. Vendors who don't stay on top of emerging needs and trends won't enable you to meet your business goals. Use the data in this section to separate innovators from imposters.

Microsoft

MICROSOFT INTUNE
TOP PRODUCT

Delights	38%
Highly Satisfies	48%
Almost Satisfies	14%
Disappoints	--

81% Product Strategy and Rate of Improvement

2	SureMDM by 42Gears	80%	35 REVIEWS
3	ManageEngine Endpoint Central	79%	41 REVIEWS
4	Omnissa Workspace ONE	77%	35 REVIEWS
5	baramundi Management Suite	76%	36 REVIEWS
6	Citrix Endpoint Management	76%	41 REVIEWS
7	Ivanti Neurons for UEM	75%	34 REVIEWS
8	Sophos Mobile	70%	32 REVIEWS
9	IBM Security MaaS360	69%	30 REVIEWS
	CATEGORY AVERAGE	76%	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Miradore	66%	19 REVIEWS
--	Jamf Pro	76%	16 REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Usability And Intuitiveness

End user learning curves cost the organization money. Pay attention to your end users' technical ability to determine how important UX is in your purchase.

ManageEngine
Endpoint Central

MANAGEENGINE ENDPOINT CENTRAL
TOP PRODUCT

Delights	48%
Highly Satisfies	44%
Almost Satisfies	9%
Disappoints	--

85% Usability And Intuitiveness

2	Citrix Endpoint Management	83%	41 REVIEWS
3	Ivanti Neurons for UEM	82%	34 REVIEWS
4	SureMDM by 42Gears	82%	35 REVIEWS
5	Omnissa Workspace ONE	82%	35 REVIEWS
6	Microsoft Intune	78%	94 REVIEWS
7	Sophos Mobile	72%	32 REVIEWS
8	baramundi Management Suite	71%	36 REVIEWS
9	IBM Security MaaS360	61%	30 REVIEWS
		CATEGORY AVERAGE	77%

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Miradore	79%	19 REVIEWS
--	Jamf Pro	81%	16 REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Vendor Support

The importance of vendor support will vary for each organization depending on internal capabilities, but there will always be issues that only the vendor can resolve. Use the data in this section to see which vendors tend to under-service their product and which will offer quality support.

SureMDM

SUREMDM BY 42GEARS
TOP PRODUCT

Delights	57%
Highly Satisfies	41%
Almost Satisfies	2%
Disappoints	--

89% Vendor Support

2	Omnissa Workspace ONE	79%	35 REVIEWS
3	baramundi Management Suite	79%	36 REVIEWS
4	ManageEngine Endpoint Central	76%	41 REVIEWS
5	Citrix Endpoint Management	75%	41 REVIEWS
6	Ivanti Neurons for UEM	75%	34 REVIEWS
7	Microsoft Intune	69%	94 REVIEWS
8	IBM Security MaaS360	66%	30 REVIEWS
9	Sophos Mobile	65%	32 REVIEWS
	CATEGORY AVERAGE	75%	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Miradore	88%	19 REVIEWS
--	Jamf Pro	69%	16 REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Ease of Data Integration

The ability to integrate with other systems is increasingly important; without this, manual data loading and extraction can be time-consuming and prone to error. Use this section to see which vendors will cause headaches and which will make data integration easy.

ManageEngine
Endpoint Central

MANAGEENGINE ENDPOINT CENTRAL
TOP PRODUCT

Delights	48%
Highly Satisfies	49%
Almost Satisfies	3%
Disappoints	--

86% Ease of Data Integration

2	Citrix Endpoint Management	84%	41 REVIEWS
3	Ivanti Neurons for UEM	84%	34 REVIEWS
4	Omnissa Workspace ONE	84%	35 REVIEWS
5	baramundi Management Suite	82%	36 REVIEWS
6	SureMDM by 42Gears	78%	35 REVIEWS
7	Microsoft Intune	77%	94 REVIEWS
8	Sophos Mobile	72%	32 REVIEWS
9	IBM Security MaaS360	67%	30 REVIEWS
	CATEGORY AVERAGE	79%	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Miradore	80%	19 REVIEWS
--	Jamf Pro	71%	16 REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Ease of Administration

Administrative interfaces don't get the same attention as those built for end users, but they shouldn't be clunky or unintuitive. Use the data in this section to determine which vendors make administration easy, so that your IT personnel can resolve issues and perform configurations efficiently and effectively.

ivanti

IVANTI NEURONS FOR UEM

TOP PRODUCT

Delights	50%
Highly Satisfies	43%
Almost Satisfies	6%
Disappoints	--

86% Ease of Administration

2	ManageEngine Endpoint Central	85%	41 REVIEWS
3	Citrix Endpoint Management	85%	41 REVIEWS
4	Omnissa Workspace ONE	84%	35 REVIEWS
5	Microsoft Intune	83%	94 REVIEWS
6	SureMDM by 42Gears	82%	35 REVIEWS
7	baramundi Management Suite	82%	36 REVIEWS
8	Sophos Mobile	71%	32 REVIEWS
9	IBM Security MaaS360	71%	30 REVIEWS
	CATEGORY AVERAGE	81%	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Miradore	83%	19 REVIEWS
--	Jamf Pro	80%	16 REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Ease of Customization

Out-of-the-box functionality often isn't enough, especially for niche or industry-specific software, and the reason you're buying rather than building is to save time and money in the first place. Don't get bogged down in a difficult customization; use the data in this section to make sure you can easily achieve the functionality you need for your particular situation.

ManageEngine
Endpoint Central

MANAGEENGINE ENDPOINT CENTRAL
TOP PRODUCT

Delights	51%
Highly Satisfies	39%
Almost Satisfies	11%
Disappoints	--

85% Ease of Customization

2	Ivanti Neurons for UEM	82%	34 REVIEWS
3	SureMDM by 42Gears	81%	35 REVIEWS
4	Citrix Endpoint Management	79%	41 REVIEWS
5	Omnissa Workspace ONE	77%	35 REVIEWS
6	baramundi Management Suite	75%	36 REVIEWS
7	Microsoft Intune	72%	94 REVIEWS
8	Sophos Mobile	68%	32 REVIEWS
9	IBM Security MaaS360	68%	30 REVIEWS
	CATEGORY AVERAGE	76%	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Miradore	77%	19 REVIEWS
--	Jamf Pro	75%	16 REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Availability and Quality of Training

Effective and readily available training enables users to get the most out of the software you've chosen. Use this section to make sure your vendor's training programs and materials measure up.

citrix

CITRIX ENDPOINT MANAGEMENT

TOP PRODUCT

Delights	33%
Highly Satisfies	60%
Almost Satisfies	7%
Disappoints	--

81% Availability and Quality of Training

2	Omnissa Workspace ONE	81%	35 REVIEWS
3	SureMDM by 42Gears	78%	35 REVIEWS
4	ManageEngine Endpoint Central	77%	41 REVIEWS
5	Ivanti Neurons for UEM	77%	34 REVIEWS
6	Microsoft Intune	75%	94 REVIEWS
7	baramundi Management Suite	70%	36 REVIEWS
8	IBM Security MaaS360	64%	30 REVIEWS
9	Sophos Mobile	63%	32 REVIEWS
	CATEGORY AVERAGE	74%	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Miradore	83%	19 REVIEWS
--	Jamf Pro	73%	16 REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Ease of Implementation

Choosing the right software is only the first step. Successfully implementing the new solution is necessary in order to realize its full value and promote end user adoption. Use the data in this section to determine which software is easy to implement, and which may jeopardize your goals by causing trouble in this stage.

ivanti

IVANTI NEURONS FOR UEM

TOP PRODUCT

Delights	59%
Highly Satisfies	34%
Almost Satisfies	7%
Disappoints	--

88% Ease of Implementation

2	ManageEngine Endpoint Central	85%	41 REVIEWS
3	SureMDM by 42Gears	83%	35 REVIEWS
4	Citrix Endpoint Management	79%	41 REVIEWS
5	Microsoft Intune	78%	94 REVIEWS
6	Omnissa Workspace ONE	78%	35 REVIEWS
7	baramundi Management Suite	76%	36 REVIEWS
8	Sophos Mobile	74%	32 REVIEWS
9	IBM Security MaaS360	67%	30 REVIEWS
	CATEGORY AVERAGE	79%	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Miradore	86%	19 REVIEWS
--	Jamf Pro	79%	16 REVIEWS

Product **Feature** Summary

MANDATORY FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

PRODUCT	OVERALL FEATURE SATISFACTION	APPLICATION MANAGEMENT	CONTENT MANAGEMENT	DEVICE MANAGEMENT AND SECURITY	LOCATION SERVICES	MANAGE ALL ENDPOINTS	SINGLE PANE OF GLASS
Ivanti Neurons for UEM	83%	87%	83%	82%	79%	87%	83%
SureMDM by 42Gears	83%	84%	83%	84%	84%	83%	82%
Citrix Endpoint Management	83%	81%	83%	83%	79%	84%	87%
Omnissa Workspace ONE	82%	81%	80%	82%	80%	93%	75%
ManageEngine Endpoint Central	82%	85%	76%	84%	81%	82%	83%
baramundi Management Suite	80%	80%	79%	80%	79%	83%	80%
Microsoft Intune	80%	81%	80%	82%	76%	82%	80%
Sophos Mobile	71%	76%	68%	73%	71%	67%	70%
IBM Security MaaS360	71%	72%	71%	74%	65%	76%	65%
CATEGORY AVERAGE	79%	81%	78%	80%	77%	82%	78%

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS							
Miradore	78%	79%	72%	82%	73%	81%	81%

Product **Feature** Summary

MANDATORY FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

PRODUCT	OVERALL FEATURE SATISFACTION	APPLICATION MANAGEMENT	CONTENT MANAGEMENT	DEVICE MANAGEMENT AND SECURITY	LOCATION SERVICES	MANAGE ALL ENDPOINTS	SINGLE PANE OF GLASS
CATEGORY AVERAGE	**79%**	**81%**	**78%**	**80%**	**77%**	**82%**	**78%**
PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS							
Jamf Pro	**81%**	**86%**	**77%**	**84%**	**77%**	**77%**	**82%**

Product **Feature** Summary

STANDARD FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

PRODUCT	OVERALL FEATURE SATISFACTION	EXPENSE MANAGEMENT	INTEGRATION WITH ITSM AND ITAM TOOLS
Ivanti Neurons for UEM	83%	77%	79%
SureMDM by 42Gears	83%	77%	69%
Citrix Endpoint Management	83%	80%	83%
Omnissa Workspace ONE	82%	72%	75%
ManageEngine Endpoint Central	82%	80%	80%
baramundi Management Suite	80%	75%	67%
Microsoft Intune	80%	77%	77%
Sophos Mobile	71%	75%	79%
IBM Security MaaS360	71%	68%	65%
CATEGORY AVERAGE	79%	76%	75%

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS			
Miradore	78%	81%	79%

Product **Feature** Summary

STANDARD FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

PRODUCT	OVERALL FEATURE SATISFACTION	EXPENSE MANAGEMENT	INTEGRATION WITH ITSM AND ITAM TOOLS
CATEGORY AVERAGE	**79%**	**76%**	**75%**

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS			
Jamf Pro	**81%**	**77%**	**82%**

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Product Features

This table lists and describes all the features that are evaluated in the Unified Endpoint Management software category. For your convenience, these descriptions are repeated under the feature subheadings in the subsequent pages.

Mandatory Features

Application Management	The ability to deploy applications to any managed device, and then to containerize those applications and manage the data within.
Content Management	Includes collaboration, check-in/check-out, and version control.
Location Services	Includes ability to locate managed devices to display on a map to admins or users.

Standard Features

Expense Management	Includes all aspects of expense forms design, completion, submission, limits and compliance, and reporting.

Differentiating Features

Automation on Demand	The ability to provide the technician to push any policy to any selected computer in real time.
Custom Commands	Create codeless commands and scripts for your console.
Fencing	Geofencing/time & network fencing where organizations can create framework and policies to allow certain functionalities when devices enter or exit networks
Kiosk Management	Supports Kiosk lockdown tools such as Application kiosk, Web kiosk, and Digital signage.
Mass Enrollment	The ability to support multiple enrollment options, such as QR code enrollment and specific Android, Samsung, Apple iOS and Windows device enrollment.
Manage All Endpoints	The ability to manage all endpoints across multiple devices (IOT, comptuers, wearables, etc.)
Single Pane of Glass	Managing multiple devices and operating systems from the same portal.
Device Management and Security	The ability to deploy security and management settings on different devices including Windows, Mac, Mobile, etc.
Integration with ITSM and ITAM Tools	The ability to integrate with ITSM tools for incident management, service request management, asset management, and patch management.
No Remote Control	Resolving IT support tickets without remote control
No User Interruption	The ability to resolve a problem without interrupting the end user.
Real-Time Automation	Ability to take a single problem and resolve it within seconds.
Real-Time Resolution	Ability to resolve issues without remote desktop.
Remote Support	Offers remote support feature that allows IT admins to remotely connect to end-user devices for troubleshooting and maintenance.

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Application Management

Mandatory Feature

The ability to deploy applications to any managed device, and then to containerize those applications and manage the data within.

ivanti

IVANTI NEURONS FOR UEM

TOP PRODUCT

Delights	54%
Highly Satisfies	38%
Almost Satisfies	7%
Disappoints	--

87% Application Management

2	ManageEngine Endpoint Central	85%	41 REVIEWS
3	SureMDM by 42Gears	84%	35 REVIEWS
4	Omnissa Workspace ONE	81%	35 REVIEWS
5	Citrix Endpoint Management	81%	41 REVIEWS
6	Microsoft Intune	81%	94 REVIEWS
7	baramundi Management Suite	80%	36 REVIEWS
8	Sophos Mobile	76%	32 REVIEWS
9	IBM Security MaaS360	72%	30 REVIEWS
		CATEGORY AVERAGE	81%

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Miradore	79%	19 REVIEWS
--	Jamf Pro	86%	16 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Content Management

Mandatory Feature

Includes collaboration, check-in/check-out, and version control.

ivanti

IVANTI NEURONS FOR UEM

TOP PRODUCT

Delights	51%
Highly Satisfies	32%
Almost Satisfies	17%
Disappoints	--

83% Content Management

2	SureMDM by 42Gears	83%	35 REVIEWS
3	Citrix Endpoint Management	83%	41 REVIEWS
4	Omnissa Workspace ONE	80%	35 REVIEWS
5	Microsoft Intune	80%	94 REVIEWS
6	baramundi Management Suite	79%	36 REVIEWS
7	ManageEngine Endpoint Central	76%	41 REVIEWS
8	IBM Security MaaS360	71%	30 REVIEWS
9	Sophos Mobile	68%	32 REVIEWS
	CATEGORY AVERAGE	78%	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Miradore	72%	19 REVIEWS
--	Jamf Pro	77%	16 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Location Services

Mandatory Feature

Includes ability to locate managed devices to display on a map to admins or users.

SureMDM

SUREMDM BY 42GEARS
TOP PRODUCT

Delights	49%
Highly Satisfies	38%
Almost Satisfies	13%
Disappoints	--

84% Location Services

2	ManageEngine Endpoint Central	81%	41 REVIEWS
3	Omnissa Workspace ONE	80%	35 REVIEWS
4	Citrix Endpoint Management	79%	41 REVIEWS
5	Ivanti Neurons for UEM	79%	34 REVIEWS
6	baramundi Management Suite	79%	36 REVIEWS
7	Microsoft Intune	76%	94 REVIEWS
8	Sophos Mobile	71%	32 REVIEWS
9	IBM Security MaaS360	65%	30 REVIEWS
	CATEGORY AVERAGE	77%	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Miradore	73%	19 REVIEWS
--	Jamf Pro	77%	16 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Manage All Endpoints

Mandatory Feature

The ability to manage all endpoints across multiple devices (IOT, comptuers, wearables, etc.)

omnissa

OMNISSA WORKSPACE ONE
TOP PRODUCT

Delights	70%
Highly Satisfies	30%
Almost Satisfies	--
Disappoints	--

93% Manage All Endpoints

2	Ivanti Neurons for UEM	87%	34 REVIEWS
3	Citrix Endpoint Management	84%	41 REVIEWS
4	baramundi Management Suite	83%	36 REVIEWS
5	SureMDM by 42Gears	83%	35 REVIEWS
6	ManageEngine Endpoint Central	82%	41 REVIEWS
7	Microsoft Intune	82%	94 REVIEWS
8	IBM Security MaaS360	76%	30 REVIEWS
9	Sophos Mobile	67%	32 REVIEWS
	CATEGORY AVERAGE	82%	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Miradore	81%	19 REVIEWS
--	Jamf Pro	77%	16 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Single Pane of Glass

Mandatory Feature

Managing multiple devices and operating systems from the same portal.

citrix

CITRIX ENDPOINT MANAGEMENT

TOP PRODUCT

Delights	55%
Highly Satisfies	39%
Almost Satisfies	7%
Disappoints	--

87% Single Pane of Glass

2	Ivanti Neurons for UEM	83%	34 REVIEWS
3	ManageEngine Endpoint Central	83%	41 REVIEWS
4	SureMDM by 42Gears	82%	35 REVIEWS
5	Microsoft Intune	80%	94 REVIEWS
6	baramundi Management Suite	80%	36 REVIEWS
7	Omnissa Workspace ONE	75%	35 REVIEWS
8	Sophos Mobile	70%	32 REVIEWS
9	IBM Security MaaS360	65%	30 REVIEWS
	CATEGORY AVERAGE	78%	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Miradore	81%	19 REVIEWS
--	Jamf Pro	82%	16 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Device Management and Security

Mandatory Feature

The ability to deploy security and management settings on different devices including Windows, Mac, Mobile, etc.

SureMDM

SUREMDM BY 42GEARS
TOP PRODUCT

Delights	45%
Highly Satisfies	46%
Almost Satisfies	8%
Disappoints	--

84% Device Management and Security

2	ManageEngine Endpoint Central	84%	41 REVIEWS
3	Citrix Endpoint Management	83%	41 REVIEWS
4	Omnissa Workspace ONE	82%	35 REVIEWS
5	Microsoft Intune	82%	94 REVIEWS
6	Ivanti Neurons for UEM	82%	34 REVIEWS
7	baramundi Management Suite	80%	36 REVIEWS
8	IBM Security MaaS360	74%	30 REVIEWS
9	Sophos Mobile	73%	32 REVIEWS
	CATEGORY AVERAGE	80%	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Miradore	82%	19 REVIEWS
--	Jamf Pro	84%	16 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Expense Management

Standard Feature

Includes all aspects of expense forms design, completion, submission, limits and compliance, and reporting.

ManageEngine Endpoint Central

MANAGEENGINE ENDPOINT CENTRAL
TOP PRODUCT

Delights	35%
Highly Satisfies	48%
Almost Satisfies	17%
Disappoints	--

80% Expense Management

2	Citrix Endpoint Management	80%	41 REVIEWS
3	SureMDM by 42Gears	77%	35 REVIEWS
4	Microsoft Intune	77%	94 REVIEWS
5	Ivanti Neurons for UEM	77%	34 REVIEWS
6	baramundi Management Suite	75%	36 REVIEWS
7	Sophos Mobile	75%	32 REVIEWS
8	Omnissa Workspace ONE	72%	35 REVIEWS
9	IBM Security MaaS360	68%	30 REVIEWS
		CATEGORY AVERAGE	76%

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Miradore	81%	19 REVIEWS
--	Jamf Pro	77%	16 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Integration with ITSM and ITAM Tools

Standard Feature

The ability to integrate with ITSM tools for incident management, service request management, asset management, and patch management.

CITRIX ENDPOINT MANAGEMENT
TOP PRODUCT

Delights	41%
Highly Satisfies	49%
Almost Satisfies	10%
Disappoints	--

83% Integration with ITSM and ITAM Tools

2	ManageEngine Endpoint Central	80%	41 REVIEWS
3	Ivanti Neurons for UEM	79%	34 REVIEWS
4	Sophos Mobile	79%	32 REVIEWS
5	Microsoft Intune	77%	94 REVIEWS
6	Omnissa Workspace ONE	75%	35 REVIEWS
7	SureMDM by 42Gears	69%	35 REVIEWS
8	baramundi Management Suite	67%	36 REVIEWS
9	IBM Security MaaS360	65%	30 REVIEWS
	CATEGORY AVERAGE	75%	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Miradore	79%	19 REVIEWS
--	Jamf Pro	82%	16 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Automation on Demand

Differentiating Feature

The ability to provide the technician to push any policy to any selected computer in real time.

CITRIX ENDPOINT MANAGEMENT
TOP PRODUCT

Delights	67%
Highly Satisfies	33%
Almost Satisfies	--
Disappoints	--

92% Automation on Demand

2	baramundi Management Suite	86%	36 REVIEWS
3	Microsoft Intune	75%	94 REVIEWS
4	Ivanti Neurons for UEM	75%	34 REVIEWS
	CATEGORY AVERAGE	**82%**	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Miradore	86%	19 REVIEWS
--	Jamf Pro	100%	16 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Custom Commands

Differentiating Feature

Create codeless commands and scripts for your console.

Microsoft

MICROSOFT INTUNE
TOP PRODUCT

Delights	67%
Highly Satisfies	33%
Almost Satisfies	--
Disappoints	--

92% Custom Commands

2	Citrix Endpoint Management	83%	41 REVIEWS
3	baramundi Management Suite	81%	36 REVIEWS
4	Ivanti Neurons for UEM	75%	34 REVIEWS
	CATEGORY AVERAGE	**83%**	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Miradore	79%	19 REVIEWS
--	Jamf Pro	75%	16 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Fencing

Differentiating Feature

Geofencing/time & network fencing where organizations can create framework and policies to allow certain functionalities when devices enter or exit networks

BARAMUNDI MANAGEMENT SUITE
TOP PRODUCT

Delights	50%
Highly Satisfies	50%
Almost Satisfies	--
Disappoints	--

88% Fencing

2	Ivanti Neurons for UEM	88%	34 REVIEWS
3	Citrix Endpoint Management	81%	41 REVIEWS
4	Microsoft Intune	75%	94 REVIEWS
	CATEGORY AVERAGE	83%	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Miradore	75%	19 REVIEWS
--	Jamf Pro	100%	16 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Kiosk Management

Differentiating Feature

Supports Kiosk lockdown tools such as Application kiosk, Web kiosk, and Digital signage.

Microsoft

MICROSOFT INTUNE
TOP PRODUCT

Delights	67%
Highly Satisfies	33%
Almost Satisfies	--
Disappoints	--

92% Kiosk Management

2	Ivanti Neurons for UEM	88%	34 REVIEWS
3	Citrix Endpoint Management	87%	41 REVIEWS
4	baramundi Management Suite	67%	36 REVIEWS
	CATEGORY AVERAGE	**83%**	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Miradore	82%	19 REVIEWS
--	Jamf Pro	100%	16 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Mass Enrollment

Differentiating Feature

The ability to support multiple enrollment options, such as QR code enrollment and specific Android, Samsung, Apple iOS and Windows device enrollment.

ivanti

IVANTI NEURONS FOR UEM

TOP PRODUCT

Delights	100%
Highly Satisfies	--
Almost Satisfies	--
Disappoints	--

100% Mass Enrollment

2	baramundi Management Suite	86%	36 REVIEWS
3	Microsoft Intune	75%	94 REVIEWS
4	Citrix Endpoint Management	69%	41 REVIEWS
	CATEGORY AVERAGE	**82%**	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Miradore	92%	19 REVIEWS
--	Jamf Pro	75%	16 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

No Remote Control

Differentiating Feature

Resolving IT support tickets without remote control

ivanti

IVANTI NEURONS FOR UEM

TOP PRODUCT

Delights	50%
Highly Satisfies	50%
Almost Satisfies	--
Disappoints	--

88% No Remote Control

2	baramundi Management Suite	79%	36 REVIEWS
3	Microsoft Intune	75%	94 REVIEWS
4	Citrix Endpoint Management	75%	41 REVIEWS
	CATEGORY AVERAGE	**79%**	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Miradore	79%	19 REVIEWS
--	Jamf Pro	75%	16 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

No User Interruption

Differentiating Feature

The ability to resolve a problem without interrupting the end user.

CITRIX ENDPOINT MANAGEMENT
TOP PRODUCT

Delights	67%
Highly Satisfies	33%
Almost Satisfies	--
Disappoints	--

92% No User Interruption

2	Microsoft Intune	83%	94 REVIEWS
3	baramundi Management Suite	83%	36 REVIEWS
4	Ivanti Neurons for UEM	75%	34 REVIEWS
	CATEGORY AVERAGE	**83%**	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Miradore	71%	19 REVIEWS
--	Jamf Pro	75%	16 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Real-Time Automation

Differentiating Feature

Ability to take a single problem and resolve it within seconds.

citrix

CITRIX ENDPOINT MANAGEMENT

TOP PRODUCT

Delights	--
Highly Satisfies	100%
Almost Satisfies	--
Disappoints	--

75% Real-Time Automation

2	baramundi Management Suite	75%	36 REVIEWS
3	Ivanti Neurons for UEM	75%	34 REVIEWS
4	Microsoft Intune	67%	94 REVIEWS
	CATEGORY AVERAGE	**73%**	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Miradore	83%	19 REVIEWS
--	Jamf Pro	100%	16 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Real-Time Resolution

Differentiating Feature

Ability to resolve issues without remote desktop.

Microsoft

MICROSOFT INTUNE
TOP PRODUCT

Delights	67%
Highly Satisfies	33%
Almost Satisfies	--
Disappoints	--

92% Real-Time Resolution

2	Citrix Endpoint Management	92%	41 REVIEWS
3	Ivanti Neurons for UEM	88%	34 REVIEWS
4	baramundi Management Suite	80%	36 REVIEWS
	CATEGORY AVERAGE	**88%**	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Miradore	83%	19 REVIEWS
--	Jamf Pro	100%	16 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Remote Support

Differentiating Feature

Offers remote support feature that allows IT admins to remotely connect to end-user devices for troubleshooting and maintenance.

BARAMUNDI MANAGEMENT SUITE
TOP PRODUCT

Delights	38%
Highly Satisfies	50%
Almost Satisfies	13%
Disappoints	--

81% Remote Support

2	Citrix Endpoint Management	81%	41 REVIEWS
3	Microsoft Intune	75%	94 REVIEWS
4	Ivanti Neurons for UEM	75%	34 REVIEWS
	CATEGORY AVERAGE	**78%**	

PRODUCTS BELOW INELIGIBLE FOR AWARDS DUE TO INSUFFICIENT RECENT REVIEWS

--	Miradore	75%	19 REVIEWS
--	Jamf Pro	75%	16 REVIEWS